Athena Security Camera System Gun Detection System App

User Guide

DRAFT

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Introduction

The Athena Gun Detection System is a new security technology
that alerts security operators and other responders when a gun
or threat is seen by your surveillance cameras.

The Athena Gun Detection System App is the primary method for
delivering threat alerts. Threat alerts provide up to the second
information on the who, what, where and when of threats in progress.

If you have been provided with access to this app, it is possible that
you will be asked to use the information provided by this system to
inform critical and urgent response actions with life saving implications.

All actions taken by operators using this application should be completed
in accordance with your organization's event response procedures and under
the immediate direction of the established command structure.

This user guide will familiarize you with the features and functions of this app.
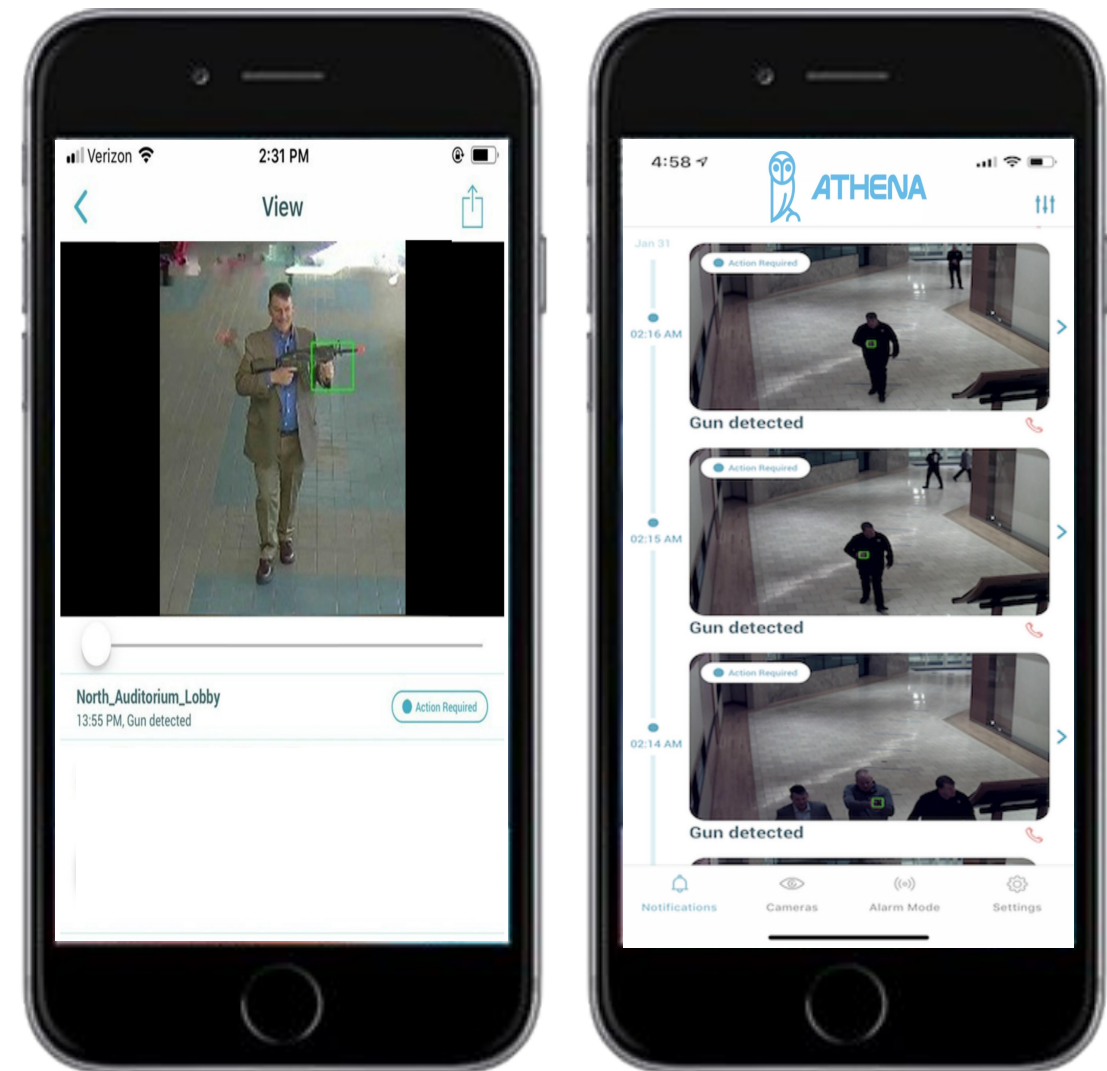
Installing the Athena Security Camera System
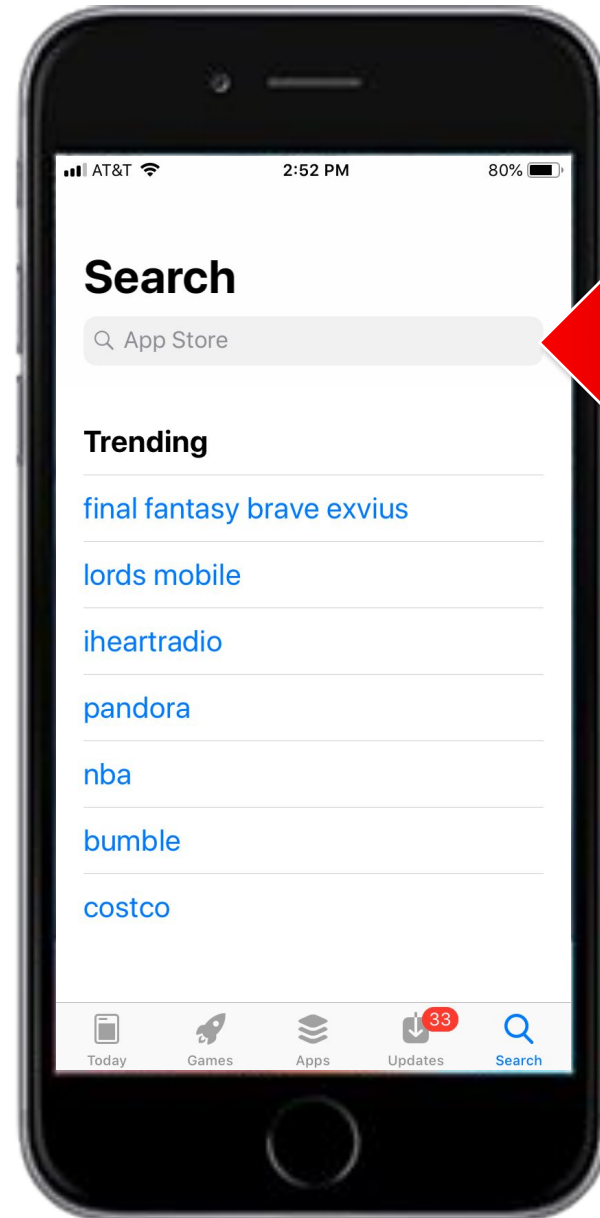Gun Detection System App On Your iPhone

Downloading The Application

1. - Go to your Apple iPhone home screen
   and find the App Store icon.
2. - Press the App Store icon to open the
   application.

Press Icon

Installing the Athena Security Camera System Gun Detection System App On Your iPhone
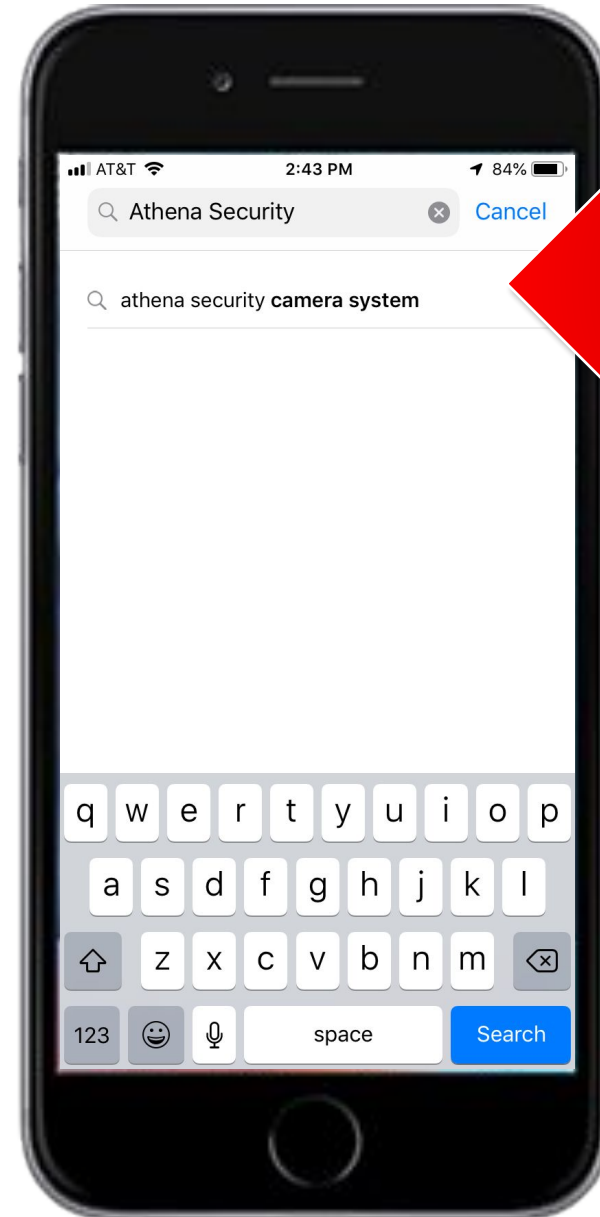
1. - Go to the Search bar
2. – Type "athena security" in the Search bar
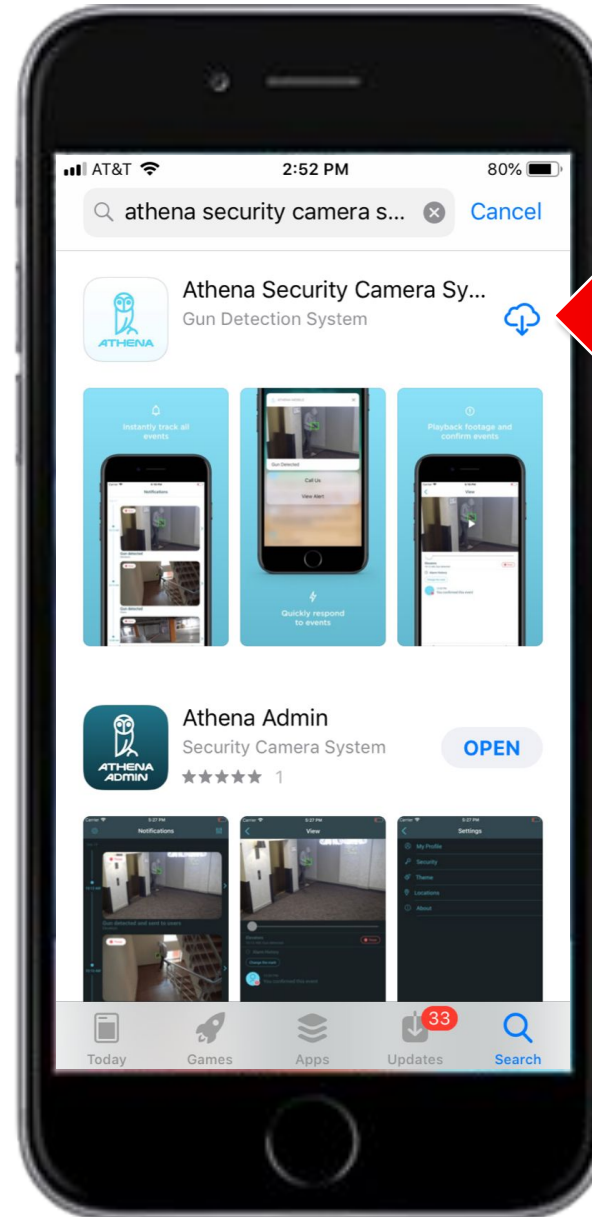

"Athena Security"

Installing the Athena Security Camera System Gun Detection System App On Your iPhone

1. - Search results displayed will be "athena security camera system"
2. – Press the search result to move to the next menu.

Press the search result

Installing the Athena Security Camera System Gun Detection System App On Your iPhone

1. - Two Athena Apps will display. A light blue user app and a dark background admin app
2. - Select the user app with a light blue background.
3. - Download the app to your iPhone by pressing the ☁ icon.

Press ☁ *Icon*

Installing the Athena Security Camera System Gun Detection System App On Your iPhone
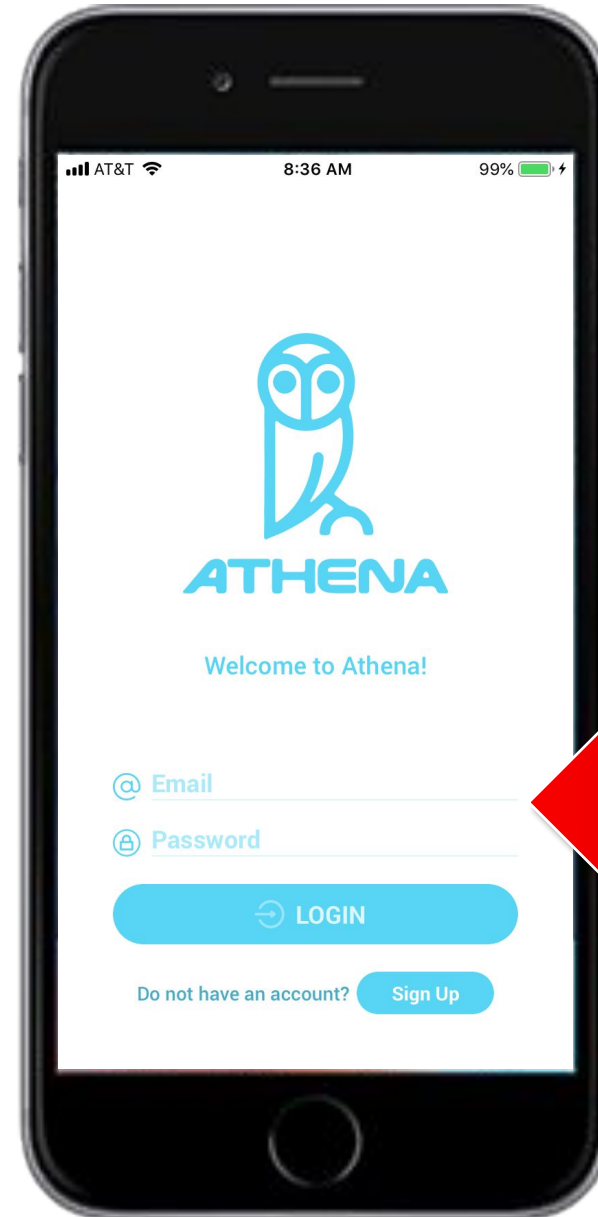
1. - When the app download is complete,
   the OPEN icon will appear.
2. - Download time for the application depends
   on network performance.
3. - Press the OPEN icon to open the application
4. - App installation is now complete.

Press OPEN *Icon*
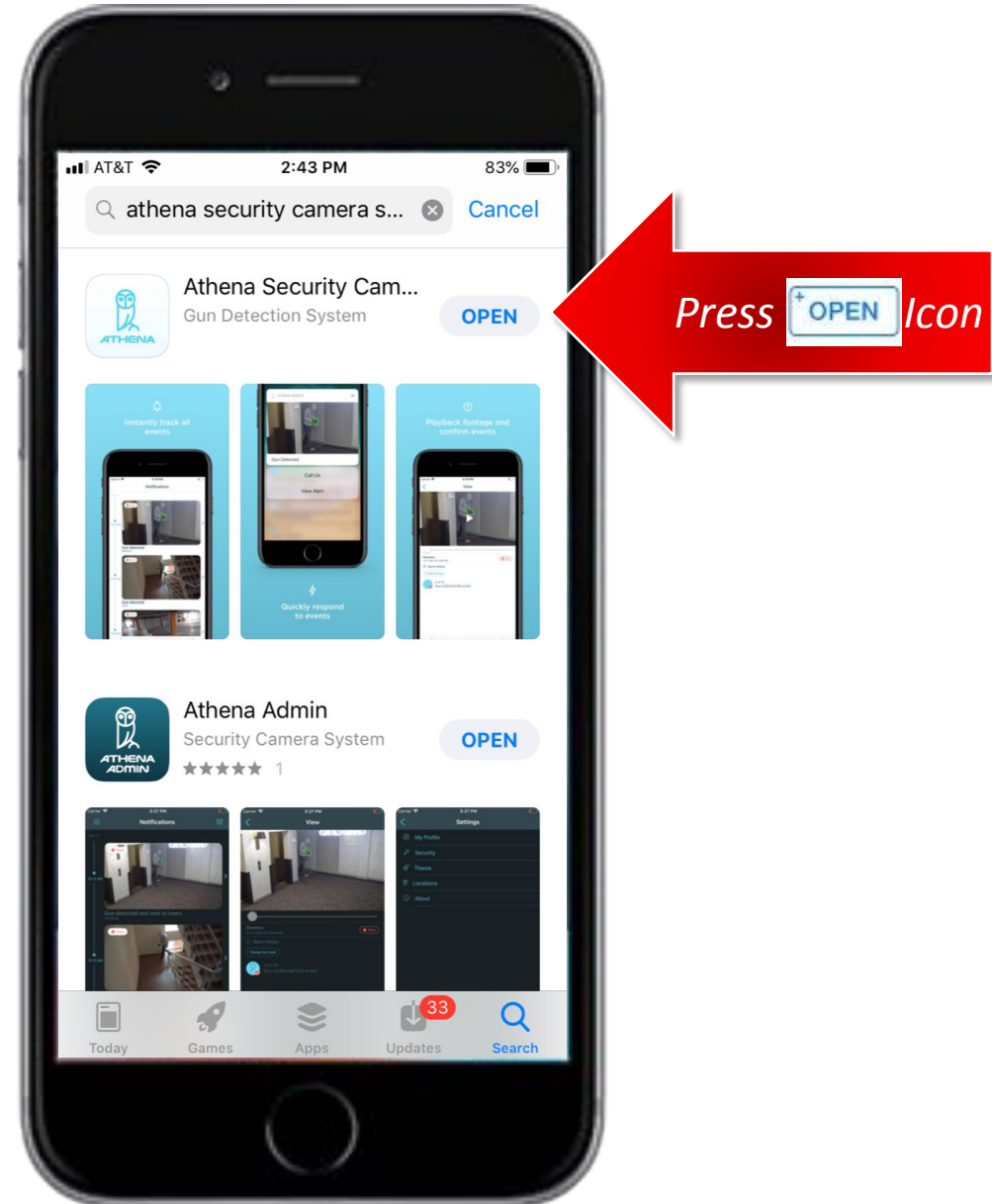
Logging In - Athena Security Camera System Gun Detection System App

1- Upon opening the app, you will be required to log in.

2.- You will use the ID and password that has been provided by your organization. ID is typically your work email.

ATHENA

Welcome to Athena!

@ Email

🔒 Password

⟳ LOGIN

Do not have an account? **Sign Up**

ID & Password Go Here

Logging In - Athena Security Camera System
Gun Detection System App

1- Enter your ID
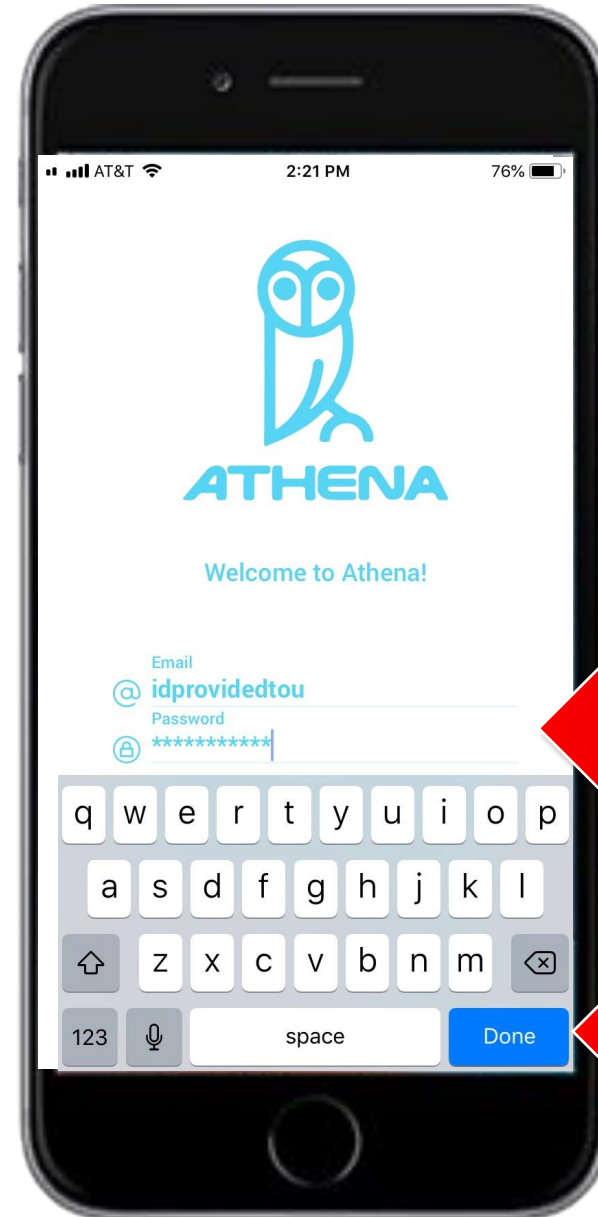2.- Press Continue Button
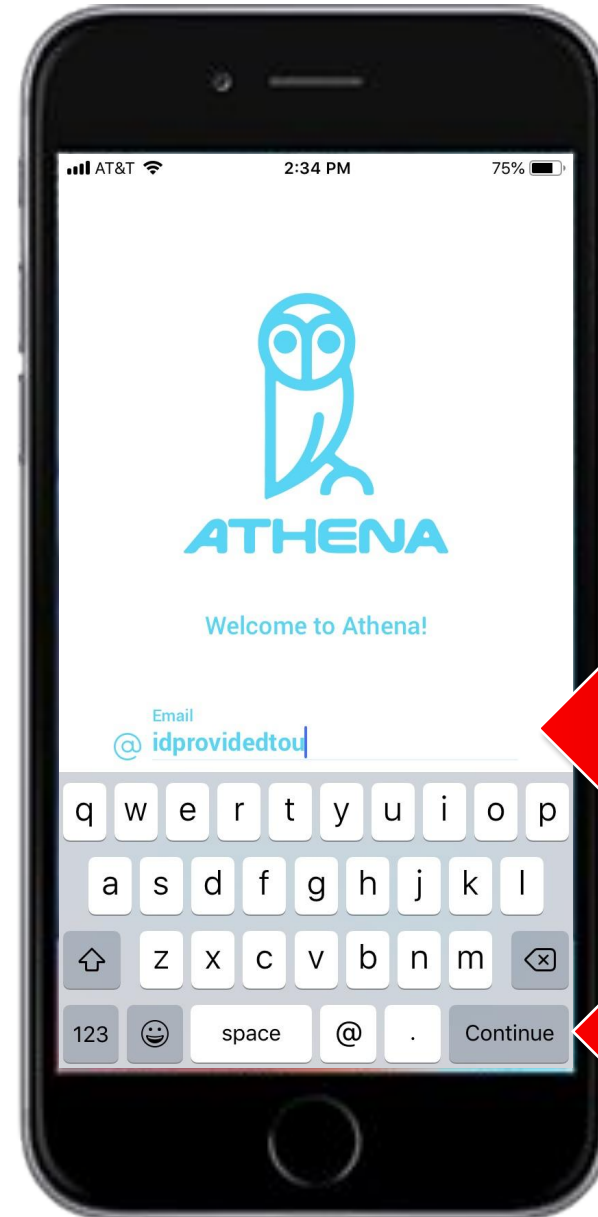
ID Goes Here

Press Continue

Logging In - Athena Security Camera System
Gun Detection System App

1- Enter your Password

2.- Press Done Button

3- You are now logged in to the app.

Trouble with Log-In?
1 - Make sure that your device is connected to a network
2 - Check ID & Password were entered correctly
3 - Contact your IT support for additional help

Password Goes Here

Press Done

Setting Up Your Athena Security Camera System
Gun Detection System App

1. - The first time that you log in to the app, it
   will prompt to allow notifications.
2. - The primary function of this app is to provide
   timely alerts when threats, like guns, are
   detected. These alerts are sent via "Notifications"
3. - Press the "Allow" menu choice to enable the app to
   send alerts to your iPhone

Concerned About Receiving Notifications When Not At Work?
1 – Log out of the application at the end of shift
2 – You will not receive notifications when logged out.
3 – Remember to log in when you want to receive notifications

Press "Allow"

Changing Your Password - Athena Security Camera System
Gun Detection System App

1. - Changing your password is an easy process.
2. - From the Notifications screen, locate the ⚙ "Settings" icon at the bottom of the screen.
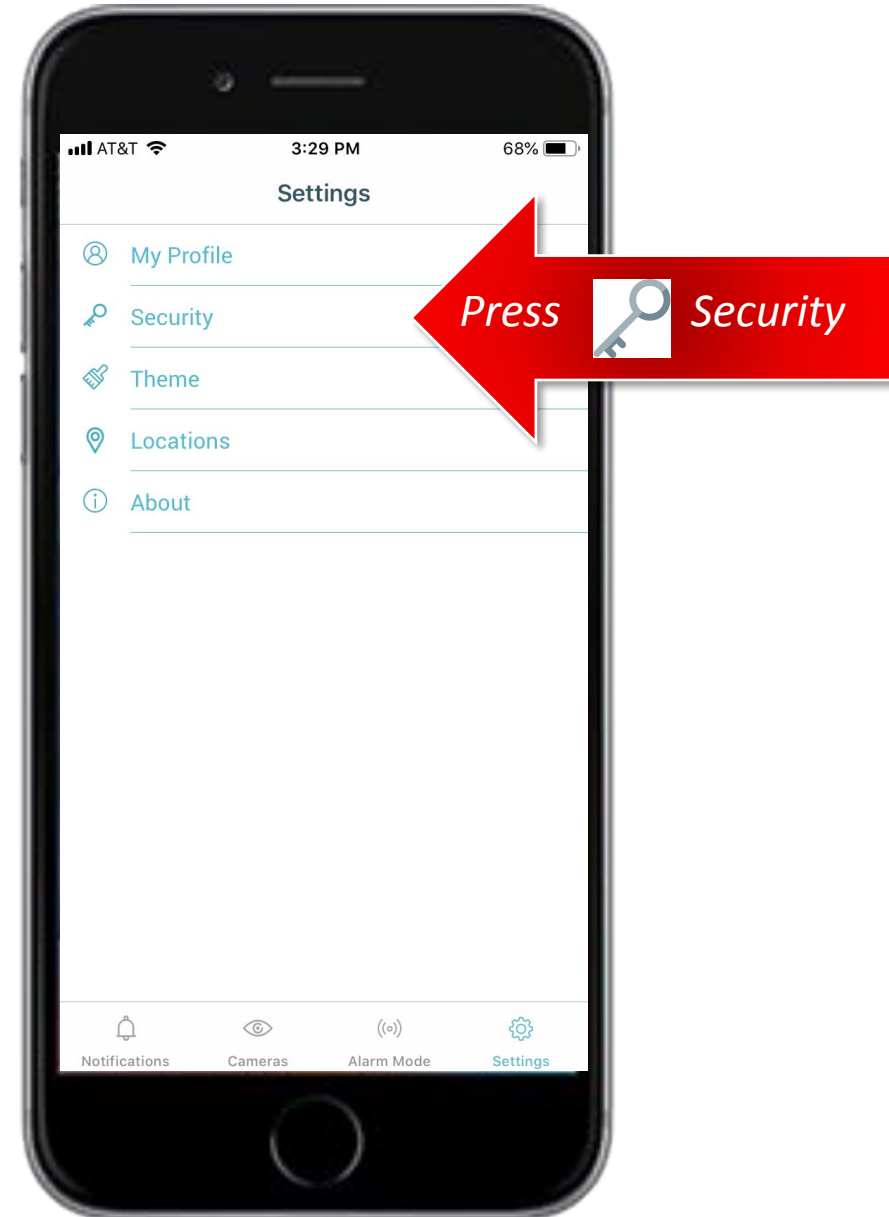3. - Press the ⚙ "Settings" icon.
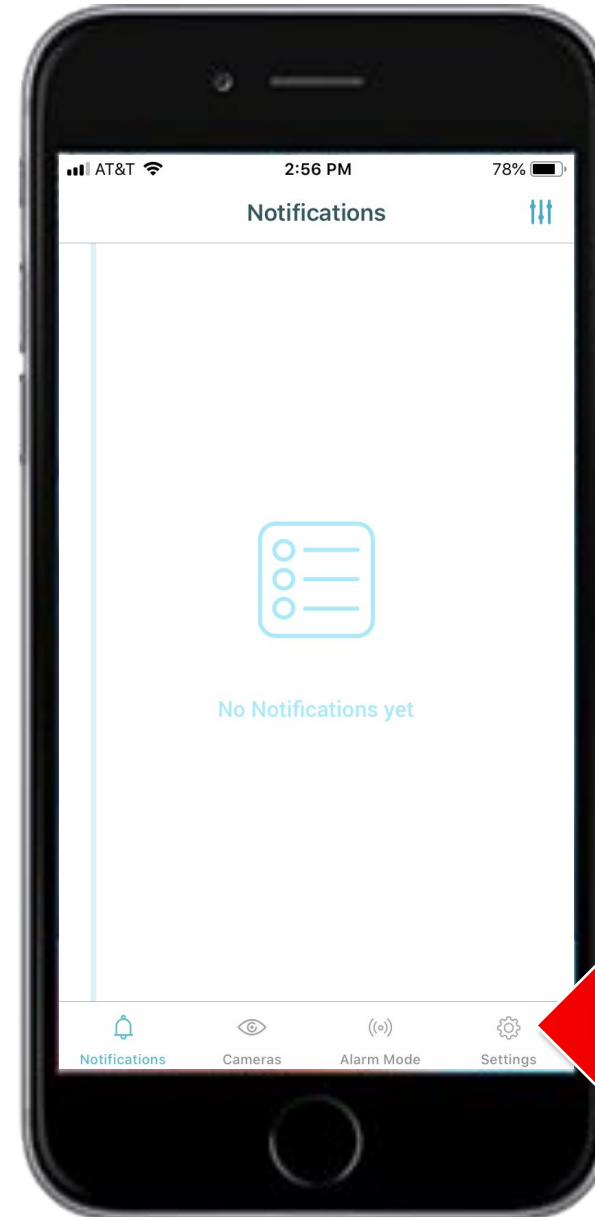
Periodically changing your password, especially on the first log-in, is considered a good security practice.

Press ⚙ Settings

Changing Your Password - Athena Security Camera System
Gun Detection System App

1- From the Settings screen, locate the ⚷ "Security" icon on the second line.
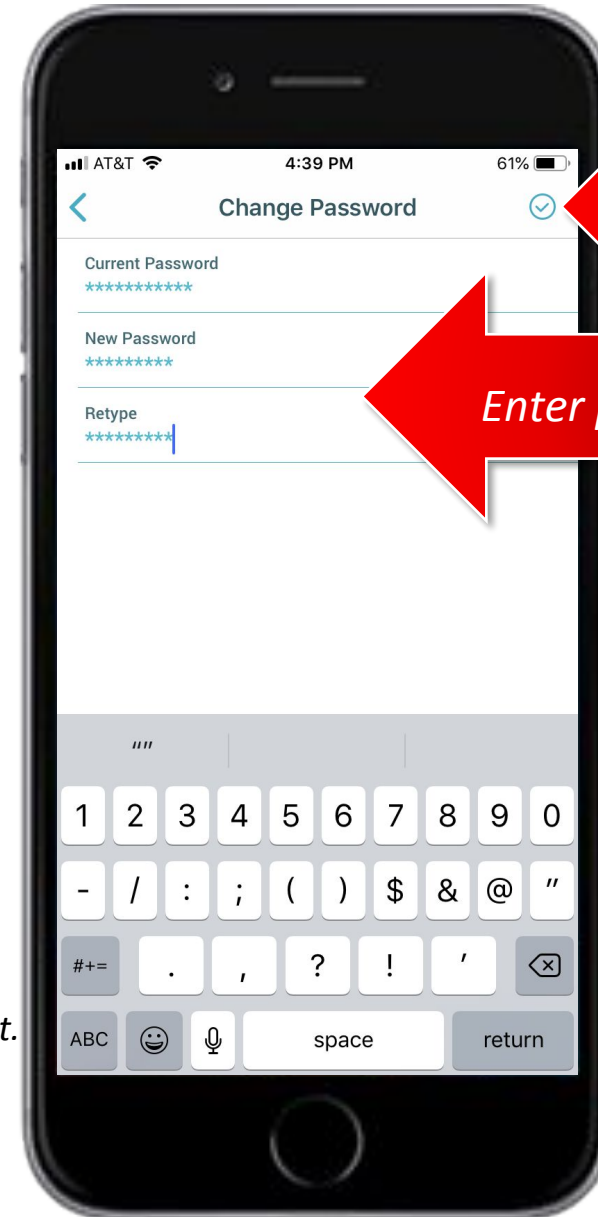
2.- Press the ⚷ "Security " button.

Changing Your Password - Athena Security Camera System
Gun Detection System App

1- From the Security screen, locate the 🔒 "Change Password" icon on the first line.

2.- Press the 🔒 "Change Password" button.

Press 🔒 Change Password
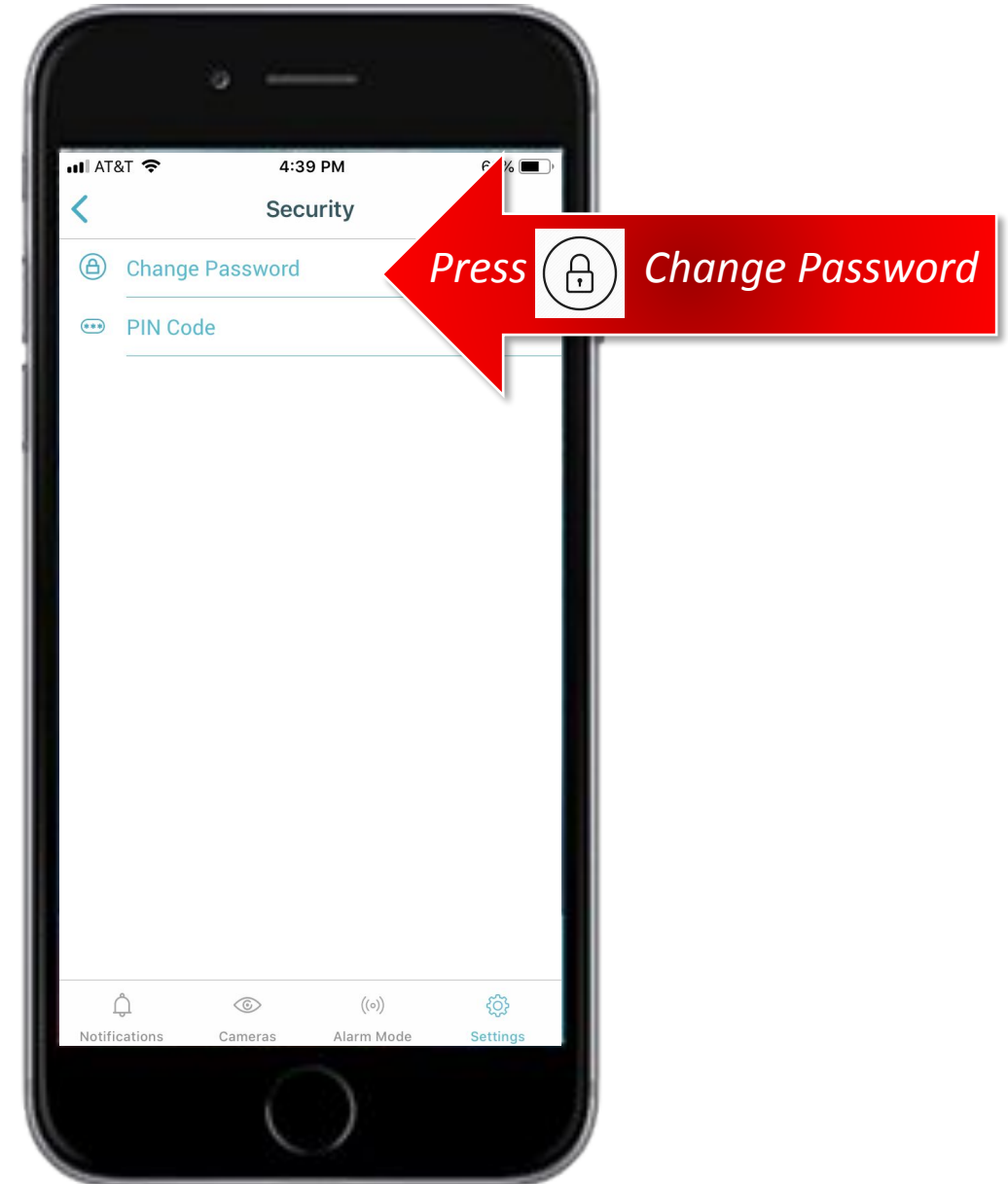
Changing Your Password - Athena Security Camera System
Gun Detection System App

1- Type current password

2.-Type new password

3.- Re-type new password

4.- Press the ⊘ icon in the upper right corner to save changes.

App will prompt you to re-enter information if Current Password entered is incorrect.
App will prompt you to re-enter information if New Passwords do not match.

*Press ⊘ to save changes*

Enter password information here

Changing Your Password - Athena Security Camera System
Gun Detection System App

1- Password has been changed.

2.-Use the new password on next log-in
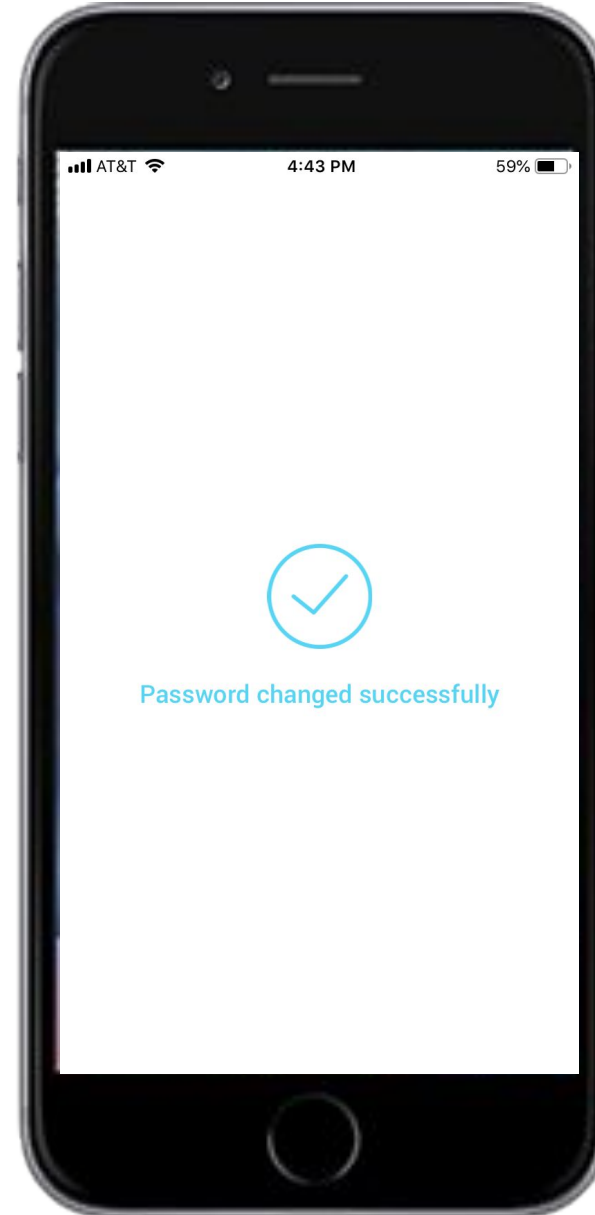
Password changed successfully

Setting Up Your Profile - Athena Security Camera System
Gun Detection System App

1- From the Notifications screen, locate the ⚙
   "Settings" icon at the bottom of the screen.
2.- Press the ⚙ "Settings" icon.
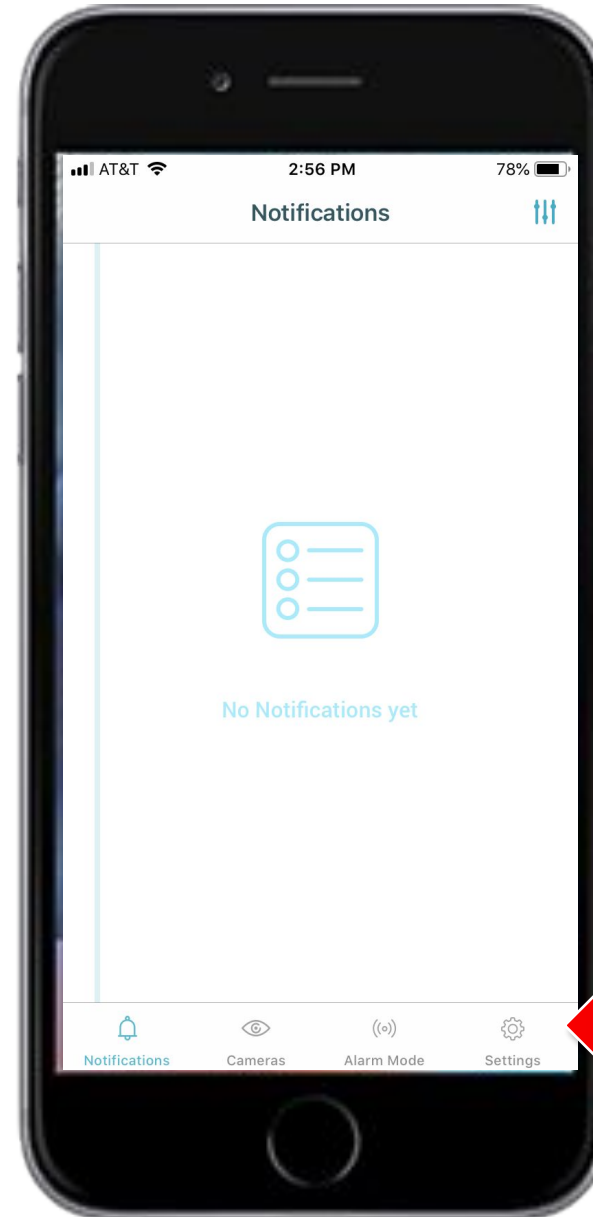
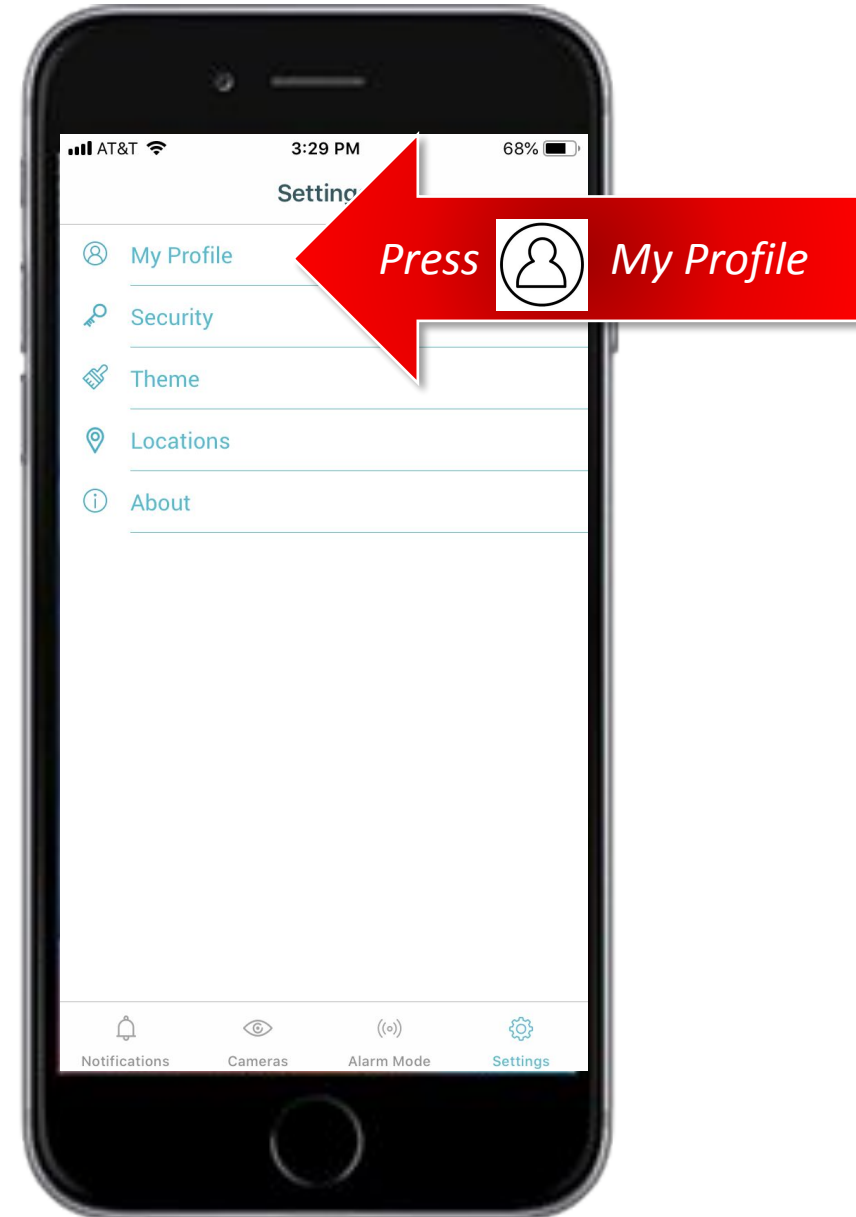
Press ⚙ Settings

Setting Up Your Profile - Athena Security Camera System
Gun Detection System App

1- From the Settings screen, locate the ⊛ "My Profile" icon on the first line.
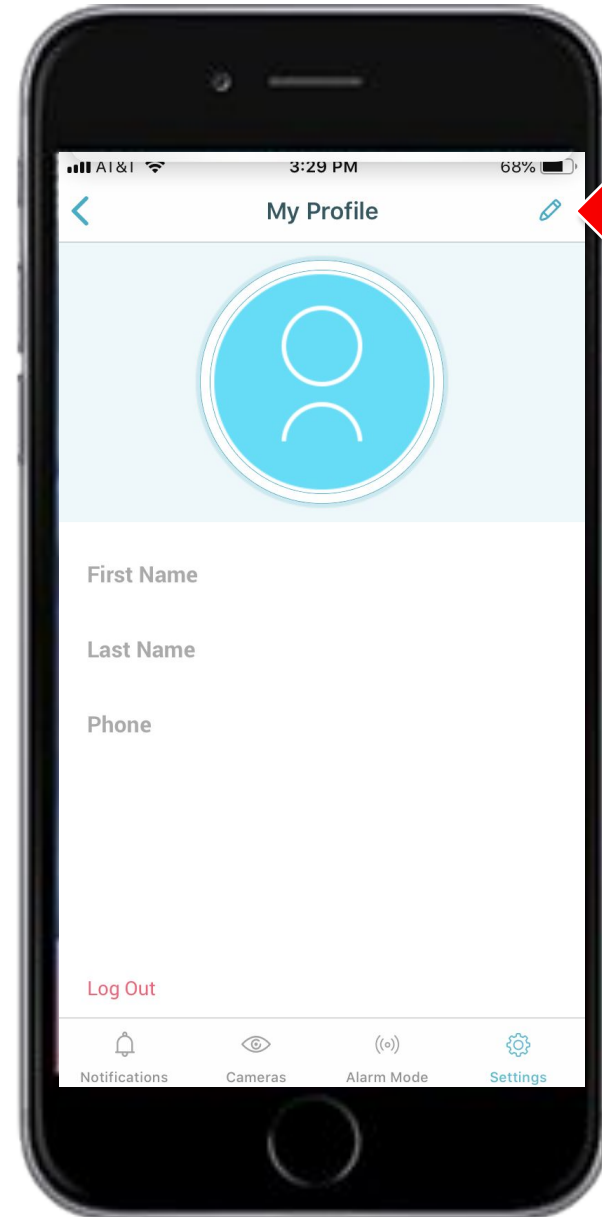
2.- Press the ⊛ "My Profile" button.

Press ⊛ *My Profile*

Setting Up Your Profile - Athena Security Camera System
# Gun Detection System App

1- From the My Profile screen, locate the ✏️
   icon in the upper right corner.
2.- Press the ✏️ icon.
3. - You are now ready to enter your profile information.

Press ✏️ *icon*

Setting Up Your Profile - Athena Security Camera System
Gun Detection System App

1- Type First Name and Last Name on lines provided

2.- Type phone number beginning with country code "1" for the United States

3.- Locate the "Save" button in the upper right corner.

4.- Review information entered and press the "Save" button.
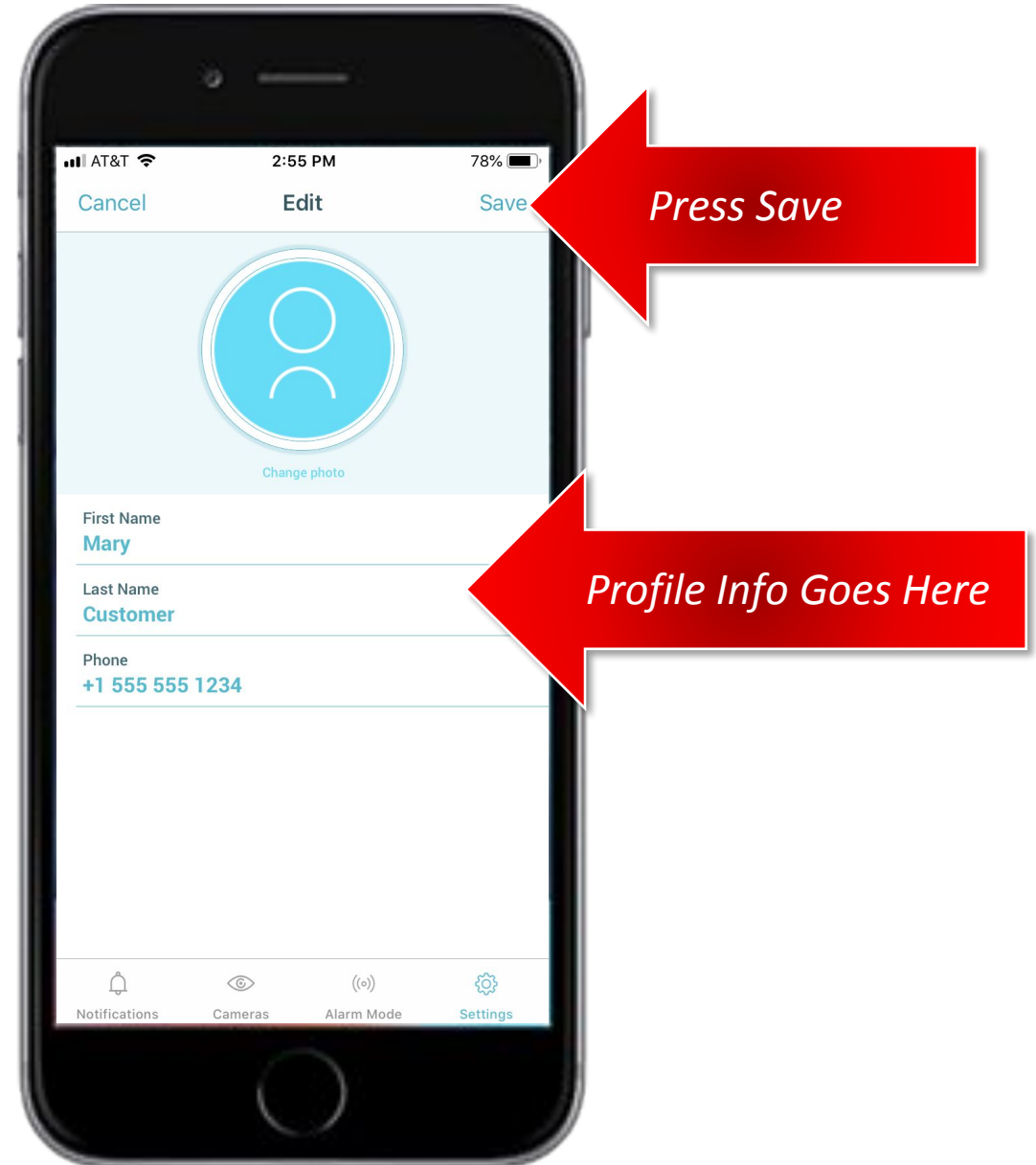
The app does not require a photo to be placed in your profile. If you wish to add a photo to your profile, press the Change photo button below the picture icon. You will be given the option to take a photo with your iPhone or select an existing photo from your camera roll.

Press Save

Profile Info Goes Here

Cancel   Edit   Save

Change photo

First Name
Mary

Last Name
Customer

Phone
+1 555 555 1234

Notifications   Cameras   Alarm Mode   Settings

Threat Detection Alerts - Athena Security Camera System
Gun Detection System App

1. - Once a gun is detected, the Athena system continues
    to track the threat as it is seen by your
    surveillance cameras
2. – An ongoing history or timeline of the threat appears
    in the Notifications screen when the app is opened.
3. – You can navigate up or down in the timeline by
    swiping the screen consistent with other IoS
   applications.

4. - Press the > to expand a timeline entry
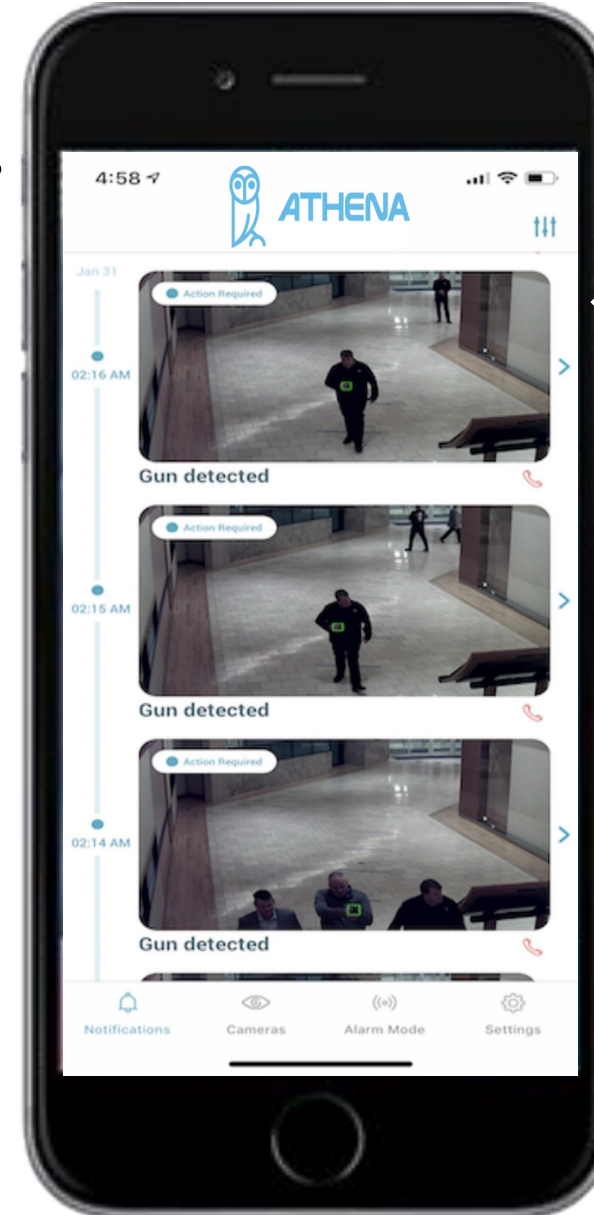
Swipe Up or Down to navigate timeline history

Alert Timeline History

Threat Detection Alerts - Athena Security Camera System
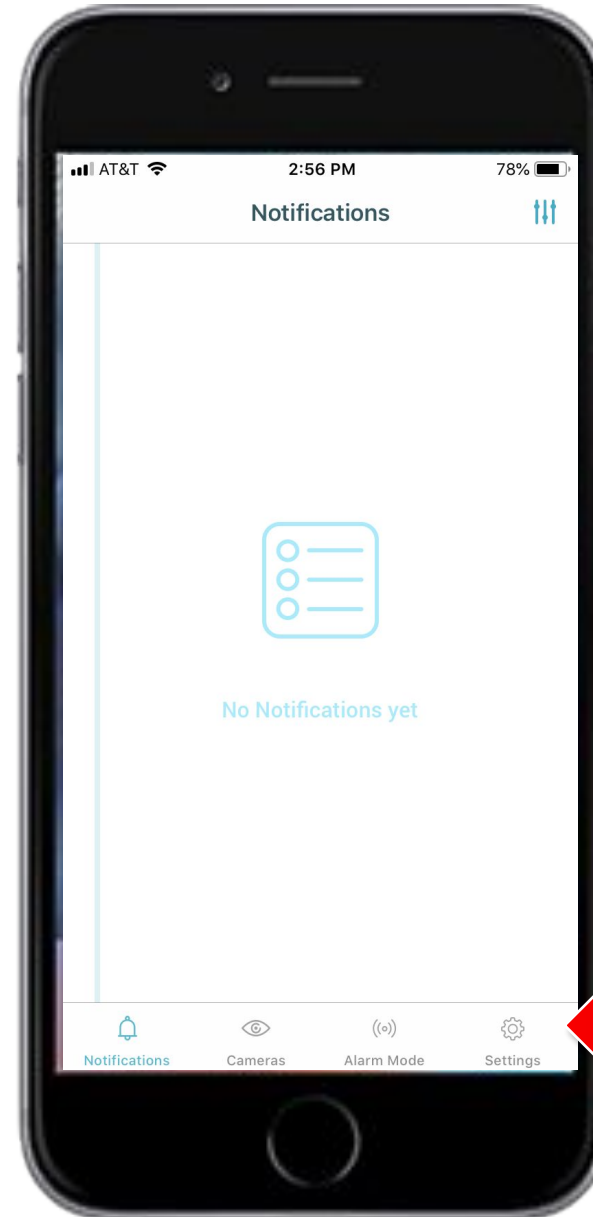Gun Detection System App

1. – Pressing the > icon on the timeline page displays
    an expanded view of information for a specific
    detection.
2. – This expanded view includes a larger image and a
    video clip of the detected individual including
    a bounding box highlighting the gun that was
    detected.
3. – Use the slider button just below the image to fast
forward or rewind the video.
4.-   The expanded view includes both the detection
    time and camera location.
5. – Press the < icon to return to the timeline page.
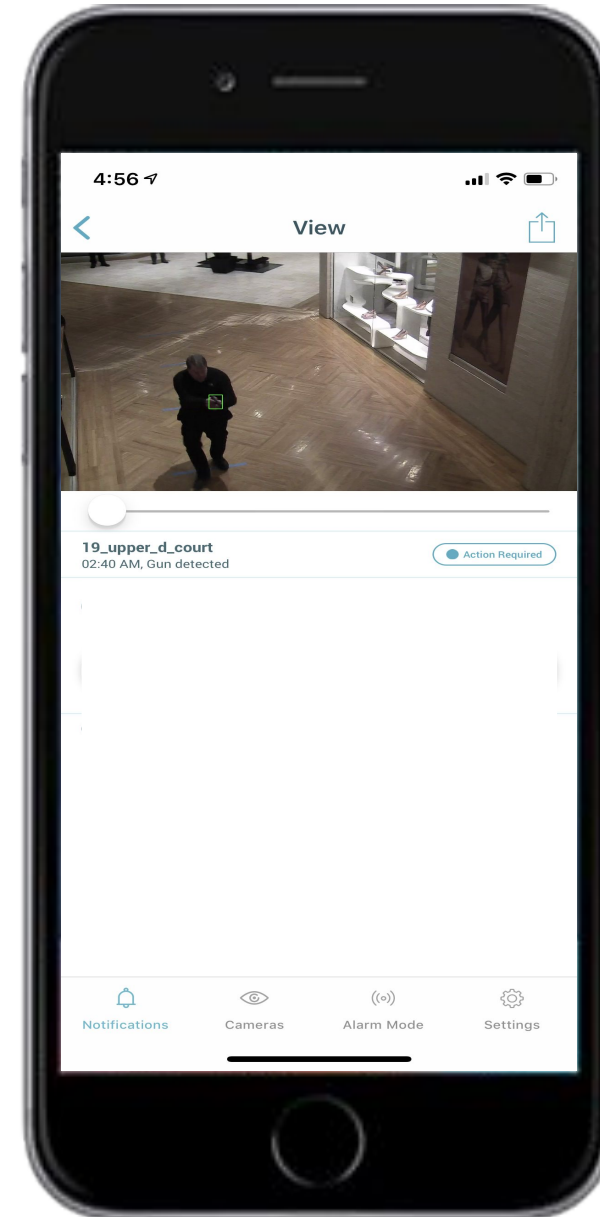
Event response and actions taken should be in coordination with your organization's response protocols and procedures and based on established command structures.

19_upper_d_court
02:40 AM, Gun detected
Action Required

Notifications   Cameras   Alarm Mode   Settings

Logging Out Of the Athena Security Camera System Gun Detection System App
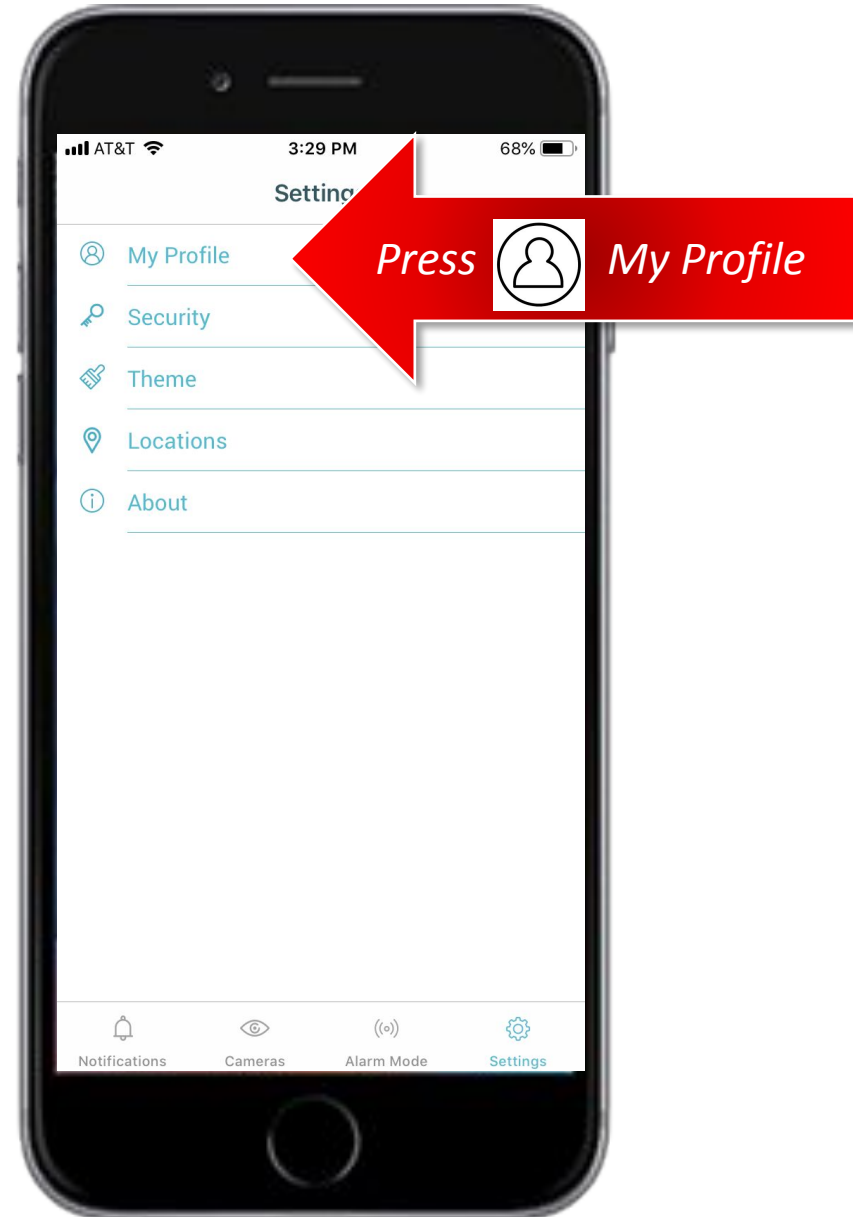
1- From the Notifications screen, locate the ⚙ "Settings" icon at the bottom of the screen.

2.- Press the ⚙ "Settings" icon.

Logging Out Of the Athena Security Camera System Gun Detection System App

1- From the Settings screen, locate the ⓧ "My Profile" icon on the first line.

2.- Press the ⓧ "My Profile" button.

Logging Out Of the Athena Security Camera System Gun Detection System App

1- From the My Profile screen, locate the "Log Out" button in the bottom left corner.

2.- Press the "Log Out" button.

3. - You are now logged out
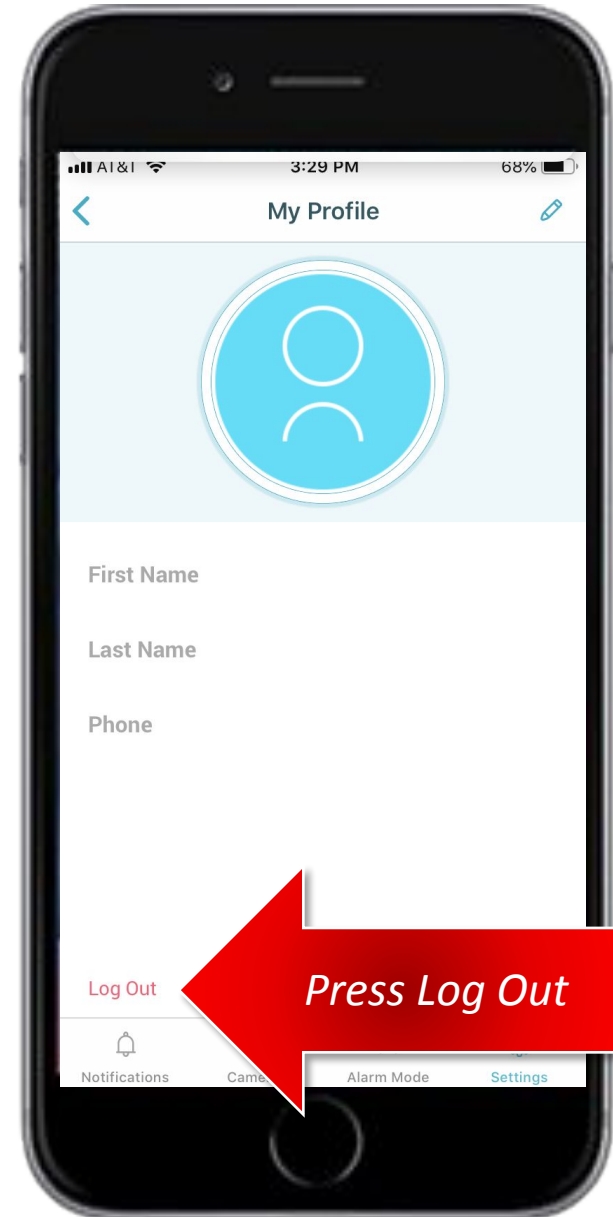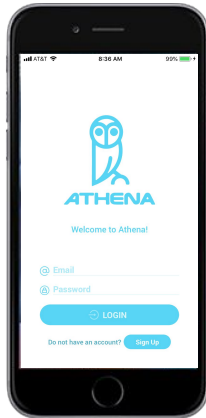
Filters of Alerts

Status filter:
1. Action required stands for "you must select threat or not still"
2. Threat "someone has marked this as a threat already"
3. Verified "someone has marked this as not a threat already."
   Alert Types:
1. Gun and other types allow you to filter on type of alerts, gun machine gun, slip and falls etc.
   Time Range
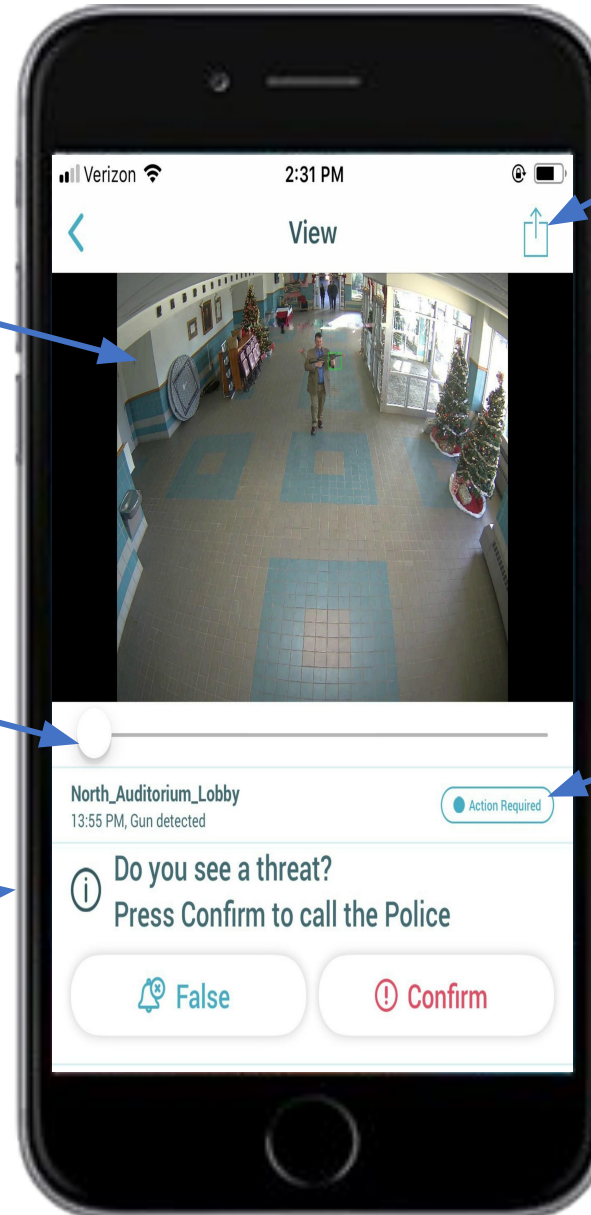1. Allows you to select time frame of events search

Questions

What does this sharing icon do?
Allows to download video clip.
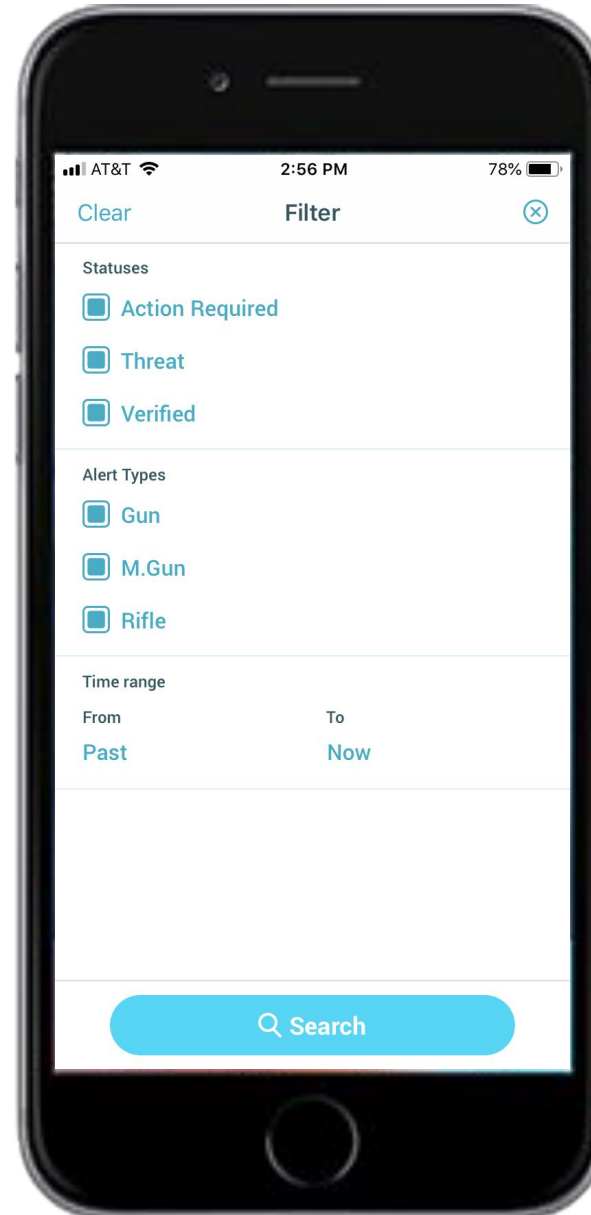
Still image with chance to play a video

Does the slider below the image magnify the image
Or run a video clip

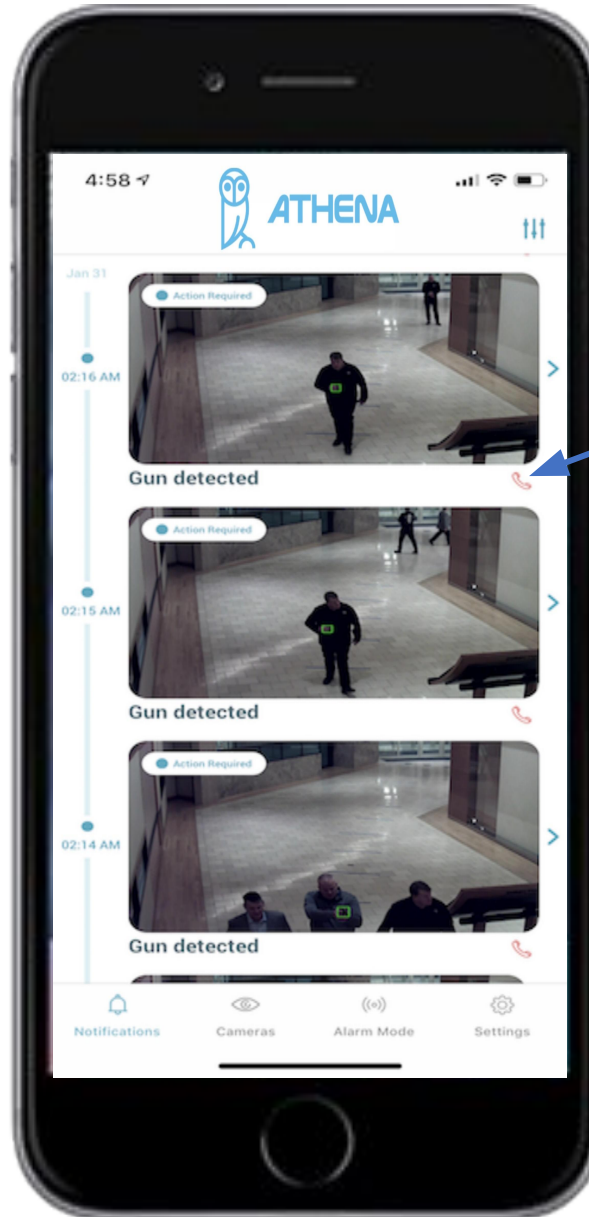Label indicate "threat, Action "required" or "verified"

Dials 911 if your system is configured for it.

Questions

Phone icon calls police if your system has it configured.

Questions

Camera editing and locations are locked unless you are an Athena support admin.

Cameras

Add

Name
New Camera

IP Address
0.0.0.0

Port
543

Model
Unknown

High Quality Stream

Low Quality Stream

Notifications   Cameras   Alarm Mode   Settings

Locations

Notifications   Cameras   Alarm Mode   Settings
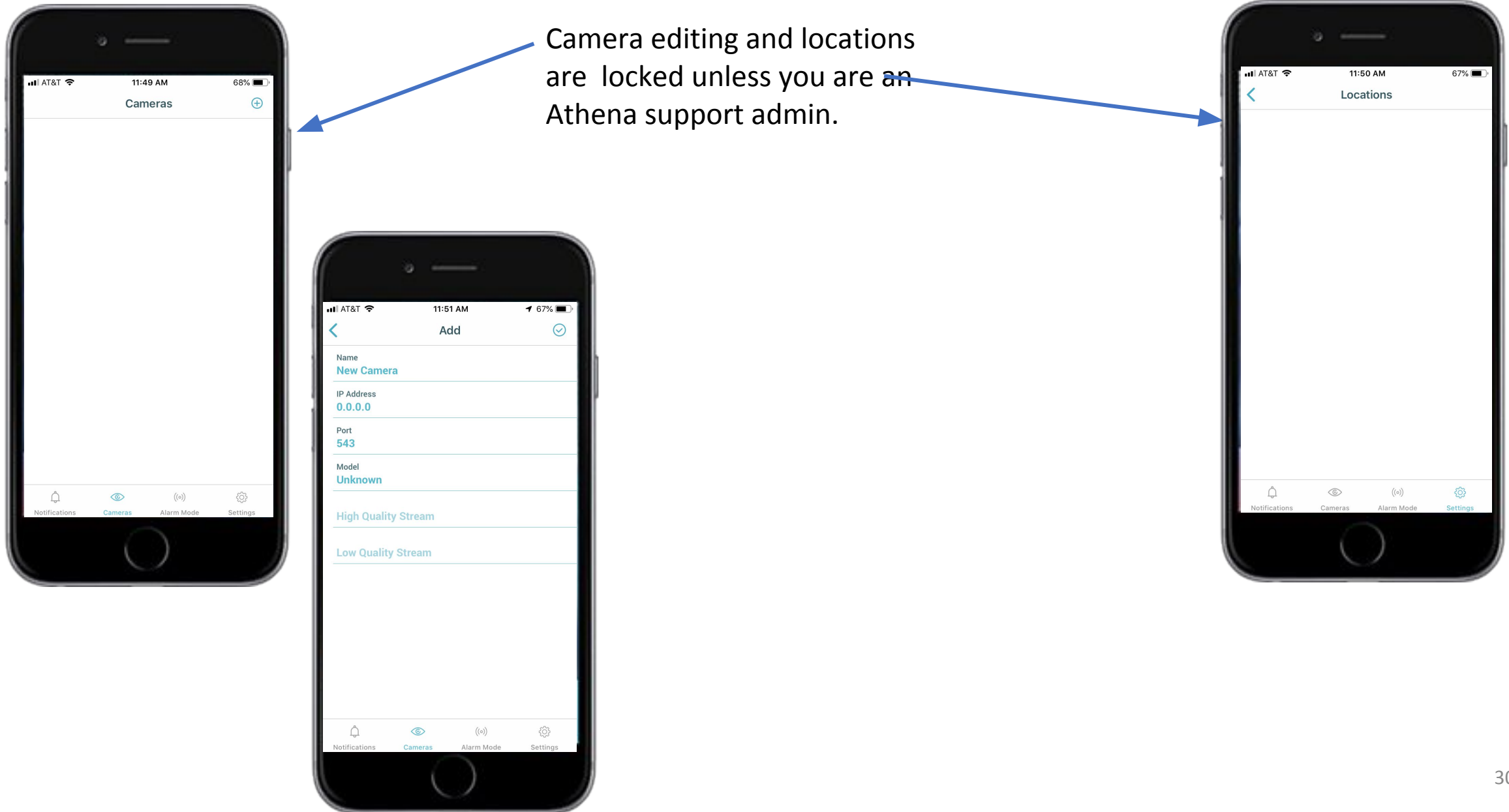
Questions?

submit a ticket at support.athena-security.com